

Online Privacy Policy Statement for Vallee Management Services Ltd.

We are committed to ensuring the best standards of practice in all our activities. Visitors to our web site can be assured that the protection of privacy and confidentiality are given the highest priority. All personal information is collected, held and used in strict compliance with the Data Protection Act 1998.

Information Collected

We do not collect any personal information from visitors to our website other than information that is knowingly and voluntarily given. Anonymous information is collected, such as the number of visitors to the website in a given period or details of properties and dates selected for online bookings, but it is purely statistical and cannot be used to identify an individual user.

Cookies are not used to collect any other information from visitors to the website. Visitors interested in requesting more information can provide contact details via a fill-in form. Visitors cannot be contacted unless such information is given. Visitors are also invited to give additional company information but a decision not to do so does not affect any subsequent negotiations or discussions.

Use of Information

The information collected will be used to contact you with further details of our current activities or to send details of future initiatives or events. It may also be used for research purposes. You can inform us at any time if you no longer require such information to be sent.

If you provide your email address to us, you agree that we may send information to you by email in relation to our Services and in relation to any new services, initiatives or events. You will have the opportunity to unsubscribe from any such emails at any time.

We will share your details with our booking system, SuperControl for the purpose of them delivering their service to us. For example they provide a verified reviews service called UpFrontReviews and we may ask them to send you an email invitation to submit a review about your stay. We will NEVER sell your details to any third party. You consent to us providing your details to SuperControl in this way. You will have the opportunity to unsubscribe from any such emails at any time.

We will share your details and booking information with the owner of the property you have booked. We require that all owners sign up to the same privacy standards as contained in this statement.

Data Security

We take appropriate measures to safeguard the information we hold from unauthorised access or improper use. Our database is stored in a secure, password protected location. Only users authorised by us have access to this data.

Integrity of Data

We take all reasonable measures to ensure that the information we hold is accurate. In particular we use reliable collection methods and destroy or convert to an anonymous form, any out-of-date data. Individuals may request details of all personal information held by us so as to contest inaccurate or incomplete data, verify the information and have it corrected as appropriate.

Children

Our website is not targeted at children but in any event personal information will not knowingly be collected from children under fourteen years without parental consent.

Questions

Any queries relating to our collection or use of personal information should be addressed to admin@vivallee.com

Cookies Policy Statement for Vallee Management Services Ltd.

What are Cookies?

A cookie is a small file of letters and numbers that is stored in a temporary location on your computer to allow our website to distinguish you from other users of the website.

Our Cookies

Vivallee uses the following cookies, most of which relate to supercontrol, the booking service integrated with this site, for the collection of website usage statistics and to provide an improved experience to the site visitor. No personally identifiable data is kept within any of our cookies. We are not responsible for 3rd party cookies and as such an external link is provided where appropriate to gain more information on our 3rd party cookies.

Name	Details	More Information
ref, tid	These cookies are used to record the page a visitor has come from and the time they arrived and a unique identifier so this information can be recorded correctly.	
newsletter	This cookie is used when a visitor subscribes to our newsletter and ensures the confirmation message shows only once.	
cl	This cookie is used to determine whether the visitor to the site is a client of SuperControl.	
_utma, _utmb, _utmc, _utmz, _utmz (Google Analytics)	These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.	See this page for more information.
loc, uit, bt, di, uid, uvc (Add This)	These cookies are used to integrate SuperControl with a variety of social networking tools. These include Facebook, Twitter and Pinterest.	See this page for more information.
Clicktale	Clicktale provides heat-mapping software which allows us to to greatly improve our sites usability and ensure we provide visitors with the best information possible.	See this page for more information.
Youtube	SuperControl embeds youtube videos within it's home page. Depending on the visitors interaction, then youtube may set cookies due to this.	See this page for more information.
KCFINDER_displaySettings, KCFINDER_order, KCFINDER_orderDesc, KCFINDER_showname, KCFINDER_showsize, KCFINDER_showTime, KCFINDER_view	Vivallee uses these cookies for the site administration functionality. These should only be set for site administrators.	

gsScrollPos Vivallee uses this information to return users to the position they left on a page.

PHPSESSID A reference number used as part of a session (engagement with the website) to enable variables to be used by the website. This is likely to only be set for site administrators.

Accept and Deny Cookies

By modifying the settings of your browser you have the ability to accept or deny cookies from sites. This will prevent a site from storing any cookies on your machine and can be turned on or off at any time. Some examples of how to do this with various browsers can be found on the [AboutCookies](#) website.